

profawo Bern vacation programs in collaboration with various municipalities

Terms and conditions of participation and payment

In collaboration with the following municipalities

- Muri near Bern
- Neueneegg
- Ostermundigen

1. Registration / contract conclusion

Registration must be made in writing. You'll find the registration form on our website:
<https://www.kidsco.ch/en/holiday-care/region-of-bern>.

You will receive immediate confirmation of your booking. As soon as we have received final confirmation of your booking, a binding contract is signed, and all fees are due. Registrations are taken on a first-come, first-served basis. In the event of overbooking, a waiting list will be kept - there is no guarantee of a place!

The deadline for registration is 30 days before the start of the school vacations at the latest. Approximately one week before the start of the vacation program, you will receive a letter with detailed information.

2. profawo services

profawo is responsible for a varied weekly program, adapted to the children's ages and needs. Children are supervised by professionals and provided with healthy food and drinks throughout the day.

profawo reserves the right to modify the offer. These will be communicated as soon as possible on our website: www.profawo.ch.

In the event of a serious breach of the rules laid down by the supervisory staff, or in the event of other misconduct, children may be excluded from the vacation program. The management of the vacation week orders the exclusion and informs the child's contact person.

3. Costs

Costs per child/day include supervision, program, excursions, and meals.

Employees of profawo member companies receive a discount of CHF 10 per child per day.

Outsiders, i.e. non-members and families who do not live in the municipality where the vacation program in question takes place, pay CHF 110 per child per day.

For families living in the above-mentioned commune, the conditions of the corresponding municipality apply.

Bank details:

profawo Bern

Bank Valiant AG, 3001 Bern, CCP 30-38112-0, CH30 0630 0016 6081 9020 2

Keyword: Holiday program

4. Terms of payment

As a general rule, fees must be paid no later than the start of each vacation program.

5. Cancellation and handling fees

If you wish to cancel your child's registration, we will charge you the following fees:

In the event of cancellation up to **60 days** before the start of the school vacations There are no fees

In the event of withdrawal up to max. 30 days before the start of the school vacations 50% of costs

In the event of subsequent withdrawal, illness or other absences No reimbursement of expenses due or already paid

6. Media authorization

During the activities, our leaders take photos of the children's group. These photos are sent to the parents of participating children.

When publishing photos on our website or on social media, we make sure that the children's faces are not recognizable. If you do not wish this, please inform us in writing before the start of the program.

7. Insurance

Parents are responsible for their child's accident and liability insurance.

8. Data protection

The personal data of participants and their parents required to manage the vacation program is used solely by profawo and is not passed on to third parties, with the exception of the following.

In order to clarify the entitlement to a subsidy (only applies to the communities of Muri and Ostermundigen), profawo takes the liberty of requesting the relevant information from the community. If you refuse, please let us know in writing when you register.

9. Place of jurisdiction

The exclusive place of jurisdiction is Bern.

Bern, June 2023